

BE WISE
not surprised!



Let us show you how


STEADYCARE



SteadyCare

Best Practices for Monitoring Awake Overnight Staff



Pattie Marrin | President & CEO

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Agenda

- ✓ Why Monitor NOC shift Employees?
 - ✓ Best Practices & Policy Tips
 - ✓ Our Solution
 - ✓ Questions & Next Steps



Sleep Happens



Why Bother?

- ✓ Reduce potential incidents by being Proactive vs. Reactive
 - ✓ Mitigate Risk with our real-time solution
 - ✓ Ensure safety of all residents and staff
 - ✓ Maintain Staff Accountability



Best Practices for Monitoring Awake Overnight Staff



- ✓ Create a Checkin Policy
 - ✓ Set Expectations from Hiring
 - ✓ Rewards and Reinforcement
 - ✓ Communication with Management and Employees
 - ✓ Reinforce
- ✓ Require Frequent Checkins
- ✓ Let Data Drive Spot Checks
- ✓ Embrace Technology



Tips for a Successful Checkin Policy

- ✓ Consistency
- ✓ Stagger Checkins
- ✓ Unique Identifiers
- ✓ Provide Backup Plan
- ✓ Disciplinary Actions (if any)





STEADYCARE Check-In Plus

Our Easy Solution

All

Calendar Day

AOS Period

AOS Period = 6:00 PM to 8:00 AM

% Missed Checkins



of Missed Checkins **28**

of Made Checkins **189**

CHECKIN STATISTICS

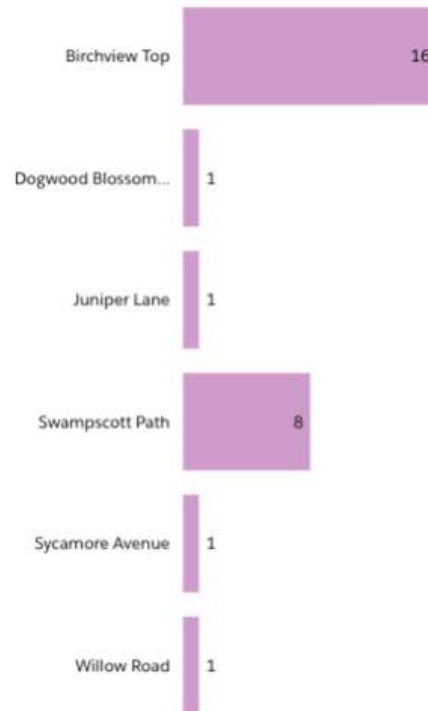
Prior Day

Record Detail

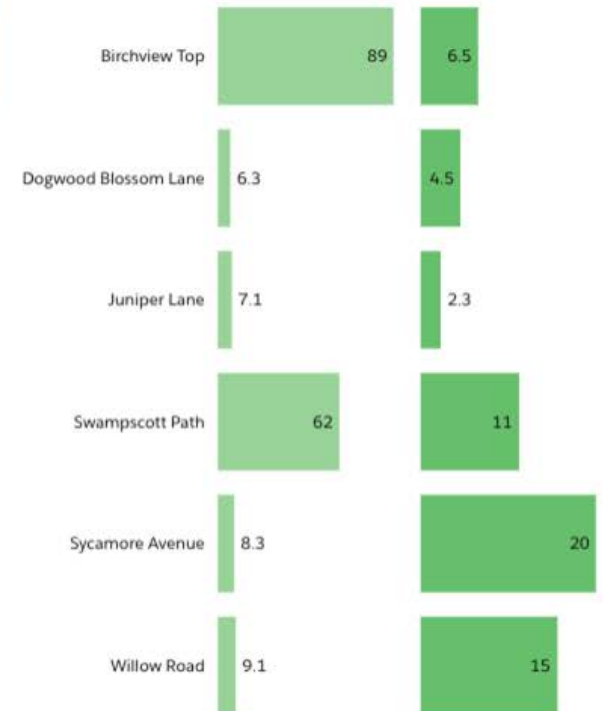
30 Day Breakdown

Discrepancies

of Missed Checkins by Location



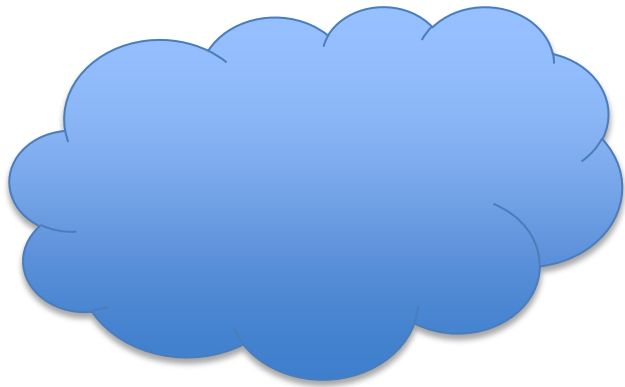
% of Missed Checkins (Prior Day vs. 30 Day Avg)





STEADY-CARE Check-In Plus

How it Works





STEADYCARE Check-In Plus

Q&A

866-578-3239



[SteadyCare.com](https://www.SteadyCare.com)

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