

- [MassHealth LTSS Provider Information: Updates Related to the Coronavirus Disease 2019 \(COVID-19\)](#), which outlines certain **flexibilities that MassHealth is implementing**.
 - ***Important Note:** that this document will expand in the coming days and weeks, and be updated regularly as various measures are taken to support MassHealth members and guide the providers who serve them.*
 - Regularly check [mass.gov/2019coronavirus](https://www.mass.gov/2019coronavirus) for general updated information and [mass.gov/coronavirus-disease-covid-19-and-masshealth](https://www.mass.gov/coronavirus-disease-covid-19-and-masshealth) for MassHealth-related information.
- [MassHealth Member-Facing FAQ](#)

As previously shared, in coordination with agencies across the Executive Office of Health and Human Services, MassHealth/EOHHS have released provider bulletins and additional guidance in response to 2019 novel Coronavirus Disease (COVID-19). Below are the bulletins and guidance email earlier today:

- [All Provider Bulletin 289: MassHealth Coverage and Reimbursement Policy for Services Related to Coronavirus Disease 2019 \(COVID-19\)](#)
- [Managed Care Entity Bulletin 20: Coverage and Reimbursement for Services Related to Coronavirus Disease 2019 \(COVID-19\)](#)
- [All Provider Bulletin 288: Coverage Provided via Hospital-Determined Presumptive Eligibility](#)
- [Pharmacy Facts: Updates Related to Coronavirus Disease 2019 \(COVID-19\) Effective March 14, 2020](#)
- [Community Day Program Settings \(e.g. Adult Day Health, Day Habilitation, Councils on Aging, etc.\) 2019 Novel Coronavirus \(COVID-19\) Guidance](#)
- [Non-Agency Based In-Home Caregivers \(e.g. PCAs, Independent Nurses, etc.\) 2019 Novel Coronavirus \(COVID-19\) Guidance](#)
- [Agency-Based In-Home Caregivers & Workers \(e.g. Home Health Agencies, Personal Care Management Agencies, Home Care Agencies, Adult Foster Care, etc.\) 2019 Novel Coronavirus \(COVID-19\) Guidance](#)

MassHealth is committed to working with providers, plans, and other stakeholders to ensure member needs continue to be met during this time. We thank you for your partnership and vigilance as we work together through the challenges of COVID-19. We will continue to update providers and members on further developments as it relates to the MassHealth program, and encourage you to consult both the [MA Department of Public Health](#) and the [Centers for Disease Control](#) websites for the most up to date information.