

Message from Perry Fong at Human Service Transportation (HST) on Nov. 3, 2015:

- The (Day Hab.) programs can contact the Customer Service Center (1-800-841-2900) and inform CSC that they are the TREATING PROVIDER and want to find out the status of a PT-1.
- The programs should have their provider ID and NPI numbers available along with the member ID. CSC will provide the PT-1 status based on this information.

... “Some programs have been working directly with their RTAs and contacting Betty Bennette in the HST Office for assistance also. As always, we can help to find out the status of PT-1s and any other questions.”