

Commonwealth of Massachusetts

Executive Office of Health and Human Services



Transportation for MassHealth
Members Attending Day Habilitation
Programs
June 2015



Why the change is needed -

Under the Affordable Care Act, the Centers for Medicare and Medicaid Services (CMS) requires that all MassHealth billable services that are “ordered, referred or prescribed” (O/R/P) include the National Provider Identifier (NPI) of the referring medical provider. CMS has provided a list of provider types that can O/R/P –

- Physician
- Dentist
- Podiatrist
- Optometrist
- Nurse Practitioner
- Clinical Psychologist
- Certified Nurse Midwife
- Physician Assistant
- Certified Registered Nurse Anesthetist
- Clinical Nurse Specialist
- Psychiatrist Clinical Nurse Specialist



What Needs To Be Done?

PT-1 Authorization –

As transportation is a prescribed service, transportation requests for MassHealth members will need to be completed and submitted on the Prescription for Transportation (PT-1) form by one of the CMS approved provider types.

All transportation to day habilitation programs will need to be submitted on a PT-1 and approved by MassHealth.

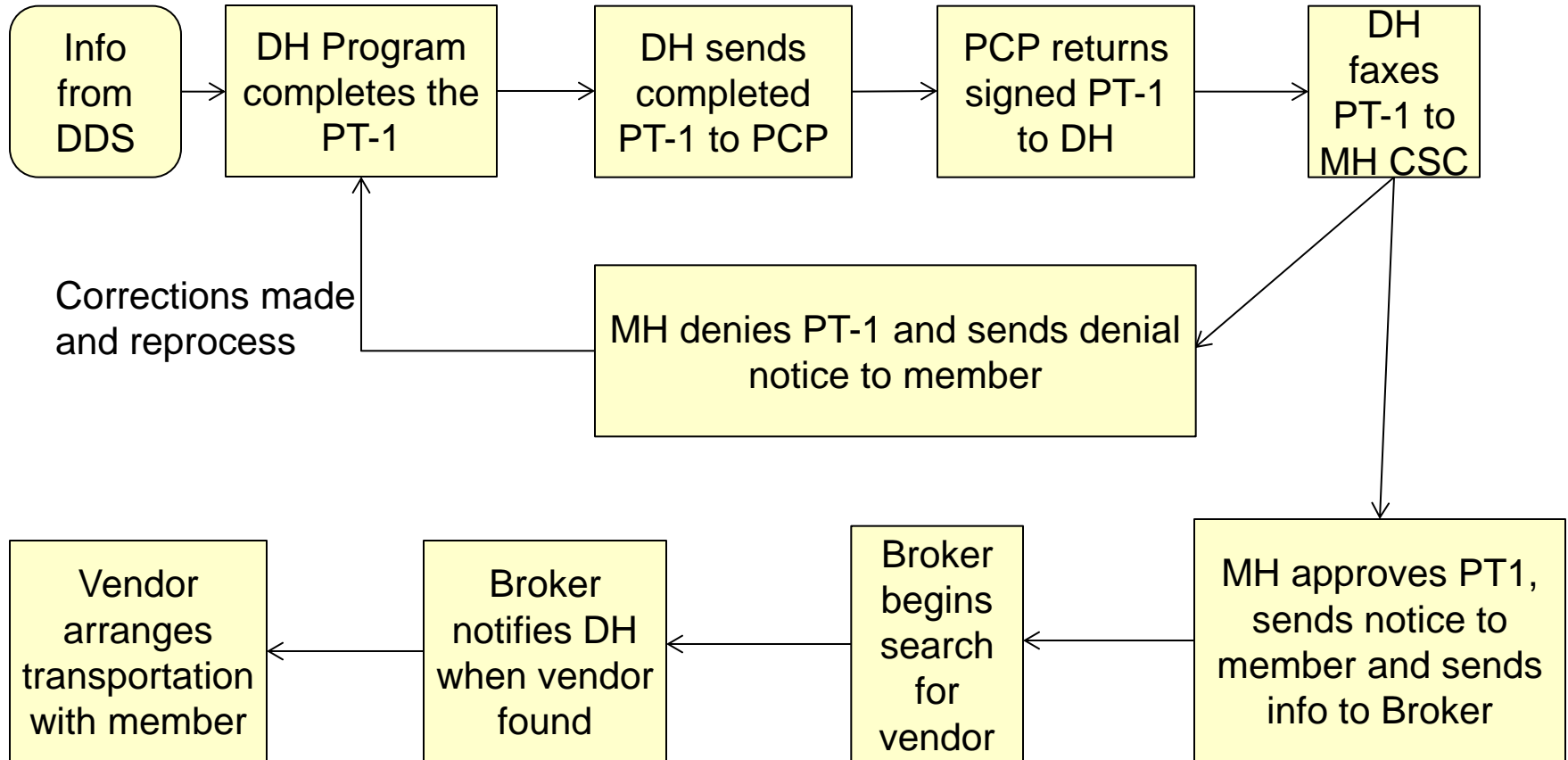
Day Hab Providers must complete the PT-1 and submit to the member's prescriber for authorization.

If Day Hab Providers have any of the types of prescriber that can order non-emergency transportation as staff (and have their own MassHealth provider number), that staff person can sign off on the PT-1.



Flow Chart – New Admissions

EOHHS





Timelines

Phase 1 beginning July 2015 through September 2015-

DH providers to complete PT-1 for new requests for **new admissions only** for transportation to day habilitation programs will need to be submitted on a PT-1.

DDS will continue to use TR for all existing DH clients to implement respites and other changes as necessary.

Phase 2 beginning October 2015 –

DH providers will continue with new admissions and begin completing PT-1s for existing members attending day habilitation programs. Additional information/guidance on this phase will be provided in September 2015.



HST Contact Information

- To file a complaint with the HST Office, please email the complaint to HSTComplaintIncident@ehs.state.ma.us
- William McGuinness, HST Compliance Officer, 617-847-6558, william.mcguinness@state.ma.us
- Betty Bennette, Deputy Brokerage Operations Manager, 617-847-6561, betty.bennette@state.ma.us
- Sandy Mulcahy, Brokerage Operations Manager, 617-847-6559, sandy.mulcahy@state.ma.us



HST Broker Contact Information

EOHHS

HST Brokers

Broker	Primary Contact	Phone	Ext.	Email	Secondary Contact	Phone	Ext.	Email
BRTA	Katie Matte	(413) 499-2782	2863	katie.matte@berkshirerta.com	Cathie Robitaille	(413) 499-2782	2872	cathie.robitaille@berkshirerta.com
FRTA	Lydia Varilly	(413) 774-2262	114	lydia@frta.org	Tina Cote	(413) 774-2262	104	tina@frta.org
CATA	Nancy Fernandes	(978) 281-8607		nfern37@msn.com	Joe Randazza	(978) 281-8586		joerandazza@comcast.net
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GATRA	Sharon O'Brien	(774) 226-1227		eiptrans@gatra.org	Deborah Brocato	(774) 226-1233		dbrocato@gatra.org
MART	Fatima Rivera	(978) 665-2808		frivera@mrta.us	Stephanie Richard	(978) 665-2830		srichard@mrta.us



Other information

- Approved Day Hab PT-1 forms are valid for five years.
- If a MassHealth member's eligibility category changes, then transportation services may be effected.
- A member can have more than one active PT-1. If someone has more than 2 Drop off/Pick Up=(respite, multiple drop off) addresses, additional PT-1s should be completed to accommodate the addresses.
- Any changes to the original PT-1 will require a submission of a new PT-1. Examples of changes include member and/or program addresses, changes in transportation needs (chair car vs. non-chair car vehicle), etc.
- The PT-1 will need to be faxed or mailed to MassHealth's Customer Service Center. The PT-1 cannot be scanned and emailed.
- PT-1 Form is available at: <http://www.mass.gov/eohhs/docs/masshealth/bull-2009/all-192.pdf>
- MassHealth Customer Service Center can be reached at 1-800-841-2900 or by fax at 1-617-988-2925.

Other information (continued)

- Changes with transportation pick up, temporary cancelations etc. should be arranged with Broker/Vendor as is done now
- When Discharging a client from your program, notify the broker, no need to do anything with PT-1
- If a PT-1 is denied, the member will receive the denial notification with the denial reason and their appeal rights.
- MassHealth Customer Service Center will adjudicate all PT-1s within 4 business days.
- Note that there is no more “exploratory” and to complete the PT-1 once the member has been accepted to the program, not before.
- Notice will be sent out to person and prescriber 30 days before PT-1 expires.
- Contact will be made with DH providers as indicated on the transportation calendar by site- Please contact the HST Office if there are any contact changes.